



# LifeVantage® TRUESCIENCE™

## FREQUENTLY ASKED QUESTIONS

### 1. What is TrueScience?

The TrueScience brand is an expanded skincare line with the most advanced Nrf2 and skincare technologies available. When it was introduced, TrueScience Anti-Aging Cream represented the best of our skincare and Nrf2 technology with respect to moisturizing, smoothing and softening fine lines and wrinkles, and protecting skin from free-radical damage. Our new, expanded TrueScience line represents an exciting leap forward to the next generation of skin care – proven in a clinical study to address the visible signs of aging all over your face. This new expanded line of skin care products was created to work in tandem, to give you more visible results than ever before – younger-looking skin that is smoother, firmer, more luminous, more deeply hydrated, and has a more even skin tone.

### 2. What is the TrueScience regimen?

The expanded LifeVantage TrueScience regimen with enhanced Nrf2 technologies includes: Ultra Gentle Facial Cleanser for clean skin without drying, Perfecting Lotion for brighter looking skin and a more even skin tone, Eye Corrector Serum proven to visibly tighten upper eyelids while softening crow's feet and puffy dark circles, Anti-Aging Cream for visibly smoother, firmer, more deeply hydrated skin with softer fine lines and wrinkles that seem to disappear.

### 3. Why a TrueScience regimen?

The TrueScience regimen offers a difference you can truly see and feel, and it offers a new and robust source of revenue, because the benefits of each product are additive to one another. The more products used together, the better the results. Each product targets a different trouble spot.

### 4. How was the TrueScience line tested?

Not only has the regimen been rigorously tested by a third party clinical research center, but all the active ingredients have also been independently tested and shown to be efficacious for reducing the signs of aging (fine lines, wrinkles, lightening of age spots, elasticity, resistance to stress, etc.) when used twice a day for at least 28 days.

### 5. What is so unique about Ultra Gentle Facial Cleanser?

TrueScience Ultra Gentle Facial Cleanser features a patented oligosaccharide, which protects and supports the bioflora

### 1. 什麼是TrueScience?

TrueScience品牌是使用最先進的Nrf2激活因子增強技術的護膚系列。當Nrf2的技術被引入, TrueScience抗衰老面霜顯著的緩解化應激造成的皮膚損傷, 對於皮膚起到保濕、補水、平滑、軟化細紋和皺紋, 保護皮膚免受自由基的傷害。我們新型TrueScience系列代表一個令人興奮的護膚領域的飛越-臨床研究證明, 此系列可以有效對抗老化痕跡。此新型護膚系列產品的效果比以往的任何時候都要明顯-它可以年輕肌膚, 使其光滑、緊緻, 更明亮, 更深層保濕, 並具有均勻膚色的效果。

### 2. TrueScience護膚套裝包括了那幾款?

使用Nrf2激活因子增強技術的TrueScience護膚套裝包括了: 超溫和潔面乳, 可去除皮膚雜質和淡妝, 而不會讓您有皮膚發乾的感覺; 膚色修復柔膚水, 可令您的肌膚更加光滑柔潤、煥發光彩; 眼部修復精華, 使眼周皮膚更顯年輕、明亮和收緊眼袋; 抗衰老乳液能深層補充肌膚水分, 防止出現皮膚細紋和皺紋。

### 3. 為什麼選擇TrueScience護膚系列套裝?

TrueScience護膚系列提供了一個視覺上和感覺的全新皮膚改變體驗, 並且它也提供了一個全新的收入來源; 因為每一款的護膚產品之間都是有聯繫的, 在一起使用的效果會更加明顯。每一款護膚產品所針對的領域都是不一樣的。

### 4. TrueScience通過什麼樣的測試?

在每天使用兩次為期28天的臨床實驗中。不但測試了產品的成分的作用, 更加證明了此產品可以顯著對抗老化痕跡。(細紋, 皺紋, 瑕疵, 鬆弛, 抗壓性)

### 5. 超溫和潔面乳的特點是什麼?

TrueScience溫和潔面乳的特點是清潔肌膚, 無損肌膚自然油份, 以此使肌膚保持水油性平衡, 肌膚清潔柔然, 不乾燥, 不緊繃。它也包含了Nrf2激活因子增強技術的本質, 幫助抵抗化應激和自由基的傷害。

### 6. 膚色修復柔膚水的特點是什麼?

TrueScience的膚色修復柔膚水是一個新的概念。它不是通常意義上的精華素。它重新平衡肌膚自然保護層, 令肌膚更加光滑柔潤。它也包含了Nrf2激活因子增強技術的本質, 幫助抵抗化應激和自由基的傷害。每天使用膚色修復柔膚水, 能使膚色容光煥發, 明顯減少膚色不均勻的現象。

### 7. 眼部修復精華的特點是什麼?

首先, 它是精華素, 然而大多數的眼部護膚品都是乳劑裝。然後, TrueScience眼部修復精華是專門針對眼部周圍薄弱肌膚的。它具有明顯的緊緻效果, 能迅速收緊鬆弛的眼袋。它也包含了Nrf2激活因子增強技術的本質, 幫助抵抗化應激和自由基的傷害。

naturally present in the skin, so that everything stays in balance, leaving skin clean, soft and not dried out. It also features LifeVantage's proprietary enhanced Nrf2 technologies to help your skin protect itself from free radical damage.

#### 6. What is so unique about Perfecting Lotion?

TrueScience Perfecting Lotion is a new category all its own. It is not a toner. It is not a serum. It is hybrid lotion that is light to apply, gives a gentle tightening effect, while leaving the skin feeling smooth and hydrated. It also features LifeVantage's proprietary enhanced Nrf2 technologies to help your skin protect itself from free radical damage. Used every day, Perfecting Lotion works to improve skin clarity and even tone.

#### 7 What is so unique about Eye Corrector Serum?

First, it's a serum, while many eye products are creams. Second, TrueScience Eye Corrector Serum is specifically formulated to effectively strengthen and support the thin, fragile skin around the eyes. As it visibly firms upper eyelids, it helps minimize the appearance of dark circles and diminish bags under eyes. It also features LifeVantage's proprietary Nrf2 technology to help your skin protect itself from free radical damage.

#### 8 How do I know that the regimen is safe?

LifeVantage complies with all relevant regulations governing the cosmetics industry and has performed extensive safety testing typical for skincare products. In the Human Repeated Injury Patch Testing (HRIPT), no irritation was found. In the Het-Cam test, which is a test for ocular irritation, no irritation was noted; however, no animals were harmed in the testing of TrueScience products.

#### 9 Is there a chance that I could get too much Nrf2?

LifeVantage has no research or information regarding an upper limit for Nrf2.

#### 10 How soon can I expect to see results? What is the timeframe to see visible results?

Individual results will vary. The regimen has been independently tested and shown to be efficacious for reducing the signs of aging (fine lines, wrinkles, lightening of skin tone, elasticity, resistance to stress, etc.) when used twice a day for at least 28 days.

#### 11 TrueScience Anti-aging Cream has been touted as the does it all anti-aging cream? Why do I need those products?

When it was introduced, TrueScience Anti-Aging Cream represented the best of our skincare and Nrf2 technology with respect to moisturizing, smoothing and softening fine lines and wrinkles, and protecting skin from free-radical damage. This new, expanded line of skincare products was created to work in tandem, to give you more visible results than ever before – younger-looking skin that is smoother, firmer, more luminous, more deeply hydrated, and has a more even skin tone.

#### 12 What if I get any of the products in my eye?

If eye contact occurs, flush gently and thoroughly with water.

#### 13 Are the products in the regimen all natural?

No. For maximum efficacy, stability, and safety, TrueScience contains a balance of natural ingredients and chemical base.

#### 14 Where can I find the lot code and expiration date?

The lot code for each product is listed on the bottom of the bottle. Both the lot code and expiration date (best used by date) are listed on the bottom of the product carton.

#### 8. 怎麼樣我才能知道這套護膚品是否能安全使用?

LifeVantage符合監管化妝品行業的所有相關法規，並已進行了廣泛護膚品安全測試。在重復的HRIPT測試中，沒有發現任何刺激副作用。在HET-CAM的測試中，（這是一個針對目測刺激性的測試），無刺激性被檢測到；然而，TrueScience產品沒有在任何動物身上做過測試。

#### 9. 有沒有可能，我擦了過多的NRF2呢？

LifeVantage沒有做過任何關於Nrf2的使用上限限制方面的研究。

#### 10. 多快我可以看到結果呢？大概需要多長時間可以看到明顯的結果呢？

每個人的結果會有所不同。護膚套裝通過獨立測試，證明每天使用二次，為期28天，後可以有效減少老化的跡象（細紋，皺紋，老年斑，彈性，耐力等）。

#### 11. TrueScience抗衰老乳液已經被稱為為具有亦以蓋全的抗衰老功能？為什麼我需要其他這些產品？

TrueScience抗衰老乳液代表我們最好的護膚品和Nrf2技術護膚產品，對於保濕，平滑和軟化細紋和皺紋，保護皮膚免受自由基的傷害都具有顯著的效果。此新型護膚系列產品的效果比以往的任何時候都要明顯-它可以年輕的肌膚，使其光滑，緊緻，更明亮，更深層保濕，並具有更均勻的膚色。

#### 12. 如果有產品進到我的眼睛裏怎麼辦？

如果眼睛接觸到，請輕輕的用清水徹底沖洗。

#### 13. 這套護膚系列的所有產品都是全天然的嗎？

不是。為了獲得最大的功效，穩定性和安全性，TrueScience含有天然成分和化學的平衡結合成分。

#### 14. 在哪裡我可以找到LOT 號碼和有效日期？

每一款產品的Lot號碼在瓶子的底部；Lot號碼和有效日期都是在瓶子的底部。

#### 15. 如果我的皮膚牛皮癬，酒糟鼻等的皮膚問題，我可以用這套護膚品嗎？

LifeVantage建議您在使用TrueScience產品前，和您的保健醫生諮詢。

#### 16. 如果我有痘痘，我可以此護膚套裝嗎？

TrueScience採用無粉刺型配方。但是，如果您有其他疑問，請與您的皮膚科醫生或保健提供者諮詢。

#### 17. 在第一次使用，或在每次旅遊飛行後，我覺得很使產品從瓶子裏擠壓出來。

此狀況可在運輸或旅行期間發生。因為的無氣壓的原因，只需旋轉開瓶蓋，翻轉產品，然後輕拍容器底部。使產品散開，以便於的擠壓。

#### 18. 此護膚系列有增白劑/添加增白劑嗎？

TrueScience的產品並非皮膚美白劑，不含有皮膚美白劑；然而，該產品將有助於提亮膚色。

#### 19. 臨床實驗？

是的。許多競爭對手只能使用產品成分的研究結果，然而LifeVantage委託了獨立的第三方進行了為期兩個月的臨床實驗，對成品TrueScience護膚套裝進行了測試，有87名、自願者參加。

#### 20 臨床實驗的結果是什麼？

極好的效果。TrueScience護膚系列採用了科學評估。28天後，92%的人會建議朋友使用TrueScience護膚系列。56天後，99%的人會建議朋友使用TrueScience護膚系列。

#### 21 臨床實驗的結果有沒有發佈呢？

這個實驗的結果已經發佈了。

- 15 Can I use this regimen if I have a skin condition like psoriasis, rosacea, etc.?**  
LifeVantage recommends consulting with your healthcare provider prior to using TrueScience.
- 16 Can I use this regimen if I have acne?**  
TrueScience employs noncomedogenic formulas; however, if you have additional concerns, please consult with your dermatologist or healthcare provider.
- 17 I have trouble getting the product out of the bottle the first time I am using it or after each trip when I fly.**  
The product can settle during shipping or travel. In order to engage the airless pump, simply rotate the actuator cap, invert the product and tap on the bottom of the container. This will help the product to engage with the pump.
- 18 Does the line have a whitening agent/have whitening agents?**  
TrueScience products are not skin whiteners and do not contain skin whitening agents; however, the products will help brighten skin tone.
- 19 Was a clinical trial conducted?**  
Yes. While many competitors only use study results of the constituent ingredients, LifeVantage commissioned a two-month, independent, third party clinical study on the finished TrueScience regimen with a population of 87 participants.
- 20 What were the results of the clinical trial?**  
Excellent. Subjects assessed the use of the TrueScience regimen with high marks. After only 28 days, 92% would recommend the TrueScience skincare regimen to a friend. After 56 days, 99% of them would recommend the regimen to a friend.
- 21 Have the results of the clinical trial been published?**  
The research has yet to be published.
- 22 How long will each product last?**  
Each TrueScience product is designed to be used twice a day and last 30 days.
- 23 What is the item number for the TrueScience Set?**  
5020AP
- 24 What is the Distributor/Preferred Customer Wholesale Auto-Ship price and PV for the TrueScience Set?**  
HKD \$ 1,600.00 Distributor/ 160PV
- 25 What is the retail price of the TrueScience Set?**  
HKD \$ 2,110.00 Retail
- 26 Is the TrueScience Set, eligible for the Preferred Customer Referral Credit Program?**  
Yes
- 27 Will the \$250 monthly purchase limit for Preferred Customers be raised to accommodate the TrueScience Set purchases?**  
When the Skin Care line is available for purchase, Preferred Customer limits will be increased to the following: USA – 600 PV (went from 350 PV to 600 PV), Canada, Mexico, Australia, Hong Kong, Philippines – 500 PV, Japan – no limits
- 28 Will sample packs of the TrueScience line products be available? If so, when and in what configuration?**  
TrueScience Anti-Aging Cream (US) or TrueScience Facial Cream (JP) will be available only for these markets. Sample packs for the other products are not available at this time.
- 22 每一款產品, 可以使用多長時間?**  
每一款TrueScience的產品每天使用兩次, 可用30天。
- 23 TrueScience套裝的產品代號是什麼?**  
5020AP(香港, 澳大利亞)
- 24 購買一套TrueScience,分銷商/優惠客戶的批發價和PV是多少?**  
Retail批發價是HKD\$1,600; 160PV
- 25 TrueScience護膚套裝的零售價是多少?**  
零售價是HKD\$ 2,110.00
- 26 TrueScience護膚套裝是不是可以用於優惠客戶推薦優惠計畫呢?**  
是的
- 27 針對TrueScience套裝的訂購, 對於優惠客戶每月訂貨限額\$250會不會上升呢?**  
當護膚系列用於銷售時, 優惠的限制就會上升: 美國-600 PV(從350PV到600PV), 加拿大, 墨西哥, 澳大利亞, 香港和菲律賓-500PV, 日本-沒有限制。
- 28 將有TrueScience系列樣品包嗎? 如果有, 會在何時和怎樣的組合呢?**  
TrueScience抗衰老乳液(US)或是TrueScience面霜(JP)的試用裝僅在美國和日本市場有售。組合: 一盒10包, \$30.00 US和JP¥3,888(含8%消費稅)
- 29 有甚麼樣的市場營銷資料?**  
每個單獨的產品將有一份產品資料表(類似與一份TrueScience已做過的)
- 30 分銷商從哪里可以取得市場營銷資料, 與價錢和套裝的詳述?**  
分銷商可以從虛擬辦公室獲得市場營銷資料。現有產品的市場營銷資料價格與將保持不變。
- 31 敏感性皮膚需要注意那些?**  
對於那些敏感性皮膚: 在用於面部前, 建議先在你的前手臂上測試產品。取少量, 塗抹在你的前臂內側。如果幾分鐘後, 沒有出現紅腫, 根據說明書, 使用與臉上。
- 32 誰做了測試?**  
LifeVantage委託獨立的第三方研究機構進行了臨床研究。
- 33 研究試用人群的年齡是多少?**  
此研究主要針對35歲和65歲之間的人群, 平均年齡是53。
- 34 在女性和男性上都做了測試嗎?**  
測試中只有女性。額外的研究會在不久的將來進行。
- 35 什麼時候使用最好? 早上還是晚上?**  
TrueScience護膚系列是被建議每天二次, 用於早上和晚上。
- 36 SPF的數是多少?**  
所有的產品都沒有防紫外線成分, 所以產品是沒有SPF數的。
- 37 每一款的容量是都少?**  
這取決與產品: 超溫和潔面乳50毫升(1.7盎司), 膚色修復柔膚水120毫升(4.05盎司), 眼部修復精華10毫升(0.34盎司)和抗衰老乳液50毫升(1.7盎司)
- 38 有沒有可能, 我可以看見瓶子裏面還剩下多少呢?**  
瓶子是透明的, 所以你可以看見瓶子裏面剩下多少。
- 39 溫度對產品有影響嗎?**  
TrueScience的產品在極端的溫度下會受到影響, 所以LifeVantage建議將產品放置在室內溫度。

Configuration: 10 packet per carton. \$30.00 US and JP¥ 3,888 (8% JCT included) JP

**29 What marketing materials will be available?**

A product information sheet (similar to the one done for Canine Health) will be available for each individual product.

**30 Where can Distributors get marketing materials, and what are their cost and configuration details?**

Distributors can access the marketing materials through the virtual office. Prices for the existing marketing materials will remain the same for existing items.

**31 Are there other cautions for sensitive skin?**

For those with sensitive skin: Test product on forearm before using on face. Apply a small amount to your inner forearm. If no irritation occurs after a few minutes, apply to face as directed

**32 Who did the testing?**

LifeVantage commissioned a clinical study which was administered by an independent, third-party research facility that specializes in conducting skincare product trials.

**33 What age groups?**

The subjects were between 35 to 65 years of age with an average age of 53.

**34 Was it men and women?**

Only female subjects were tested. Additional research may be conducted in the future.

**35 What times are best for use? Morning and Night?**

TrueScience is designed to be used twice a day, in the morning and at night.

**36 Do the products have a SPF rating?**

None of the products have sunscreen ingredients, so it does not have a SPF number.

**37 How much is in each bottle?**

It depends on the products: 50 ml (1.7 oz) for Ultra Gentle Facial Cleanser, 120 ml (4.05 oz) for Perfecting Lotion, 10 ml (0.34 oz) for Eye Corrector Serum and 50 ml (1.7 oz) for the Anti-Aging Cream.

**38 Is there a way for me to see how low the product is on the side of the bottle?**

The bottles are transparent so you can see how much product is remaining.

**39 Are products effected by temperature?**

TrueScience products can sometimes be affected by extreme temperatures. LifeVantage recommends storing at room temperature.

**40 Will we have official releases for the studies done on the set?**

Yes. TrueScience research will be made available to the field.

**41 Is there still going to be the same 350 pv limit for PC's?**

Especially with the volume increase promotion. When the Skin Care line is available for purchase, Preferred Customer limits will be increased to the following: USA – 600 PV (went from 350 PV to 600 PV), Canada, Mexico, Australia, Hong Kong, Philippines – 500 PV, Japan – no limits

**40 我們會不會公佈這套護膚產品的研究成果？**  
會的。TrueScience研究結果將會提供。

**41 對於優惠客戶，他們的限制還是350PV嗎？特別是在這次促銷活動。**

當此護膚系列開始銷售時，優惠顧客限額將提高到以下幾點：美國-600PV(從350PV上升到600PV)，加拿大，墨西哥，澳大利亞，香港，菲律賓-500PV，日本-沒有限制

**42 有沒有可能，我只退還其中的一款，而保留其的產品呢？**

如果客戶因為不需要其中的特定產品，而想要退回特定的產品；在這種情況下，他們需要退回整套護膚套裝。如果客戶因為其中一款的產品有缺陷而需要退貨；在這種情況下，他們會被允許保留套裝的其餘部分，並退回有缺陷的產品。因為此護膚套裝可單獨購買，沒有理由LifeVantage不提供單品退還服務。

**43 哪裡生產的？**

TrueScience護膚產品都是在美國生產的。

**44 此產品只適用於面部嗎？**

這取決與產品。眼部修復精華僅適用於面部。超溫和潔面乳，膚色修復柔膚水和抗衰老乳液可以用在面部，頸部和胸部區域。此外，抗衰老乳液還可以用在諸如手和前臂及腿部區域。

**45 推薦的使用量是多少？**

這些產品的容量都被設計為持續30天，每天兩次使用。我們建議使用超溫和潔面乳時，擠壓3次；使用眼部修復精華只需要擠壓一次；使用抗衰老面霜，擠壓3次。膚色修復柔膚水具有較大的體積，從而建議1茶匙覆蓋面部，頸部，肩部，手和前臂上方。

**46 眼部修復精華是防水的嗎？**

眼部修復精華沒有做過防水測試。

**47 此護膚套裝，有沒有使用動物做測試？**

成品沒有在物身上做過測試。

**48 這個也可用於優惠客戶推薦計畫中嗎？**

TrueScience護膚套裝將可用於優惠客戶推薦計畫中。

**49 此產品和其他競爭性對手的產品比較是怎麼樣的呢？**

我們的護膚系列包含LifeVantage獨家配方成分，此系列是在直銷行業中唯一使用Nrf2技術的護膚品。此外，許多競爭對手的臨床研究只對產品中的個別成分進行，而LifeVantage的臨床研究，是在成品上進行。我們的研究結果顯示了用戶非常高的支持率。參與者中的百分之九十三同意，他們會將該產品推薦給周圍的人。

**50 業績將會是怎樣的？**

TrueScience護膚套裝是HKD\$1,600/160個人積分/160組織積分。

**51 價格是多少？**

分銷商的價格是HKD\$1,600.00/零售價格是HKD\$2,110.00

**52 有沒有任何折扣？**

自動發貨的用戶，可以以HK\$1600的價格購買整套TrueScience護膚系列。

**53 推薦的用量是什麼？每款產品每天使用一次還是二次？**

每天二次，早上和晚上

**54 此護膚系列的最大用量是多少，單獨使用有是嗎？**

基於臨床研究我們建議早上和晚上使用，並根據每個產品的說明書使用。你可以使用本產品超過一天兩次。

**42 Is there any way to return part of the set and not the other bottles?**

Because there is a discount given with the purchase of an entire TrueScience kit, we will not allow individual kit components to be returned. However, if a distributor or customer is returning the product because of a defect in an individual product, they should be allowed to retain the rest of the set and return the defective product. Because the products will be available for individual purchase, there's no reason LifeVantage can't or shouldn't make good on the defect within a set.

**43 Where is this manufactured?**

The TrueScience products are manufactured in the U.S.A.

**44 Is this just for the face?**

It depends on the product. The Eye Corrector Serum is intended only for the face. The Ultra Gentle Facial Cleanser, Perfecting Lotion and the Anti-Aging Cream may be used on the face, neck and chest areas. Furthermore, the Perfecting Lotion can be used on areas such as top of hands and forearms and legs.

**45 Will there be a recommended amount for use?**

The products have all been designed to last 30 days for twice a day use. We recommend three pumps of Cleanser per application, one pump of the Eye Corrector Serum, three pumps of the Anti-Aging Cream. The Perfecting Lotion has a larger volume so 1 teaspoon is recommended to cover face, neck, décolletage, top of the hands and forearms.

**46 Is the eye cream water resistant?**

The Eye Corrector Serum has not been tested for water resistance.

**47 Was this tested on animals?**

The finished products were not tested on animals.

**48 Does this qualify for the PC referral program?**

Yes. TrueScience will qualify for the PC referral program.

**49 How does this compare to Competitor's product?**

Our skincare line contains exclusive formula ingredients available only to LifeVantage. Our skincare line is the only line of products in the Direct Selling industry using the Nrf2 technology. Also, many competitor's clinical studies are conducted on individual ingredient within their product. LifeVantage's clinical study was conducted on the finished product. The results of our study showed a very high approval rate of users. Ninety-three percent of participants agreed that they would recommend this product.

**50 How will volume work?**

TrueScience Set HKD \$1,600.00/160 PV/160 OV

**51 How much does it cost?**

HKD \$1,600 Distributor/HKD \$ 2,110.00 Retail

**52 Will it be available at a volume discount?**

Autoship customers will be able to purchase the set at a discounted price of \$160 for each TrueScience set.

**53 What's the recommended usage of the skin care line? For each product? Once... twice daily?**

Twice daily, morning and night.

**54 What's the maximum the skin care line can be used in one day? For each product individually?**

We recommend morning and night based on the clinical study

**55 我可以其他護膚治療產品,同時使用TrueScience護膚套裝嗎(例如:Proactive的洗面奶)?**

可以。然而, LifeVantage建議, 如果有皮膚不適狀況或在皮膚治療期間, 請在使用TrueScience護膚產品前, 與醫療保健醫生諮詢。

**56 有沒有可能,在特定的情況下,有的人不可以使用新的護膚系列?**

LifeVantage建議, 如果有皮膚不適狀況或在皮膚治療期間, 請在使用TrueScience護膚產品前與醫療保健醫生諮詢。

**57 我可以購買這套裝嗎?**

當然可以, 你可以整套購買這四款護膚產品, 也可以分開單獨購買。

**58 如果我從套裝內退回一個產品,那麼我的PV將會發生什麼變化?**

如果您購買的是一個套裝, 我們將不接受當中單品的退品, 因為只有當你購買的整套產品時才可獲得折扣和額外的組織幾分, 如果在套裝中的任何一款被退回, 你將失去此項目相關聯的個人積分和組織幾分。

**59 誰是核心客戶,二級,三級的客戶呢?**

主要的市場將是那些35歲及以上希望減少明顯老化跡象的人群, 次要的市場將是那些20至30年代中期, 希望保持自己皮膚年輕外觀的人群。

**60 乳液塗抹的方向注明“要特別注意你的耳朵地區:”你知道為什麼嗎?**

因為它往往是容易被忽略, 並且容易產生顯著皺紋的區域。當應用TrueScience護膚系列, 有些人只用於面頰和下巴, 卻忘了向後擴展應用到耳根。

**61 在此系列中,包含哪些產品?**

超溫和潔面乳、膚色修復柔膚水、眼部修復精華、和抗衰老乳液

**62 在使用1個月後,我的皮膚呈現一點粉色,這是正常的嗎?**

是的,這是正常的。粉紅色的皮膚是健康和年輕的皮膚的顏色,與嬰兒的皮膚。隨著年齡的增長,我們的皮膚顏色呈現出一種更加灰暗橄欖色或棕色色調。

**63 我的舊款的TrueScience將會何去何從?**

TrueScience護膚產品技術已被更新,新的產品都含有有Nrf2激活因子增強技術。

**64 在哪裡我可以找到更多關於TrueScience®產品的資料呢?**

關於TrueScience(和其他LifeVantage產品,Protandim及犬類健康)的更多信息在LifeVantage.com/products上。

**65 是不是所有的TS的產品都有試用裝呢?**

TrueScience的樣品包將在美國和日本提供銷售,如其他市場的需求上升,也可能將會提供。

**66 是否TrueScience護膚產品適用於所有皮膚類型呢?**

TrueScience護膚產品適用於大多數的皮膚類型。

**67 是不是所有的市場上, TrueScience護膚系列的名字是一樣的?**

產品描述是按照不同市場的監管法律編輯而成。但是,產品的配方是一樣的,因此品牌是TrueScience護膚產品。

**68 我有敏感性皮膚,我可以使用TrueScience護膚產品嗎?**

對於那些敏感性皮膚:于面部使用前,先在你的前手臂上測試產品。取少量,塗抹在你的前臂內側,如果幾分鐘後,沒有出現紅腫,請根據使用說明塗抹於臉上。

**69 我要如何使用TrueScience護膚產品?**

請參閱說明書使用(參閱單獨的包裝或產品說明書)按以下順序:超溫和潔面乳,膚色修復柔膚水,眼部修復精華和抗衰老乳液。

and according to the directions indicated on the insert of each product. While you could use the products more than twice each day, the products will not last as long as if they were used as directed.

**55 Can the products be used with other skin care treatments (e.g., cleansers like Proactive)?**

Yes. However, LifeVantage recommends that anyone with a skin condition or using a skin treatment consult with their healthcare provider prior to using TrueScience skin care.

**56 Are there specific conditions where people cannot use the new skin care line?**

LifeVantage recommends that anyone with a skin condition requiring medical care consult with their healthcare provider prior to using TrueScience.

**57 Can I buy these as a set/kit?**

Yes, you can purchase all four TrueScience products together as a set. They may also be purchased individually.

**58 If I return a product from the set what happens to my PV?**

Because there is a discount given with the purchase of an entire TrueScience kit, we will not allow individual kit components to be returned. Any product that is returned, the volume and/or commissions paid on that product will also be reversed.

**59 Who's the core client and secondary audience?**

The primary market would be those 35 years of age and above who wish to reduce the visible signs of aging, and the secondary market would be those 20 to mid-30s who wish to maintain their skin's youthful appearance.

**60 Facial Cream direction copy states "Pay special attention to the area in from of your ears" do you know why?**

Because it is an area that tends to be ignored and yet develops significant wrinkles. When applying TrueScience, some apply only to the cheeks and chin and forget to extend the application backward to the ears.

**61 What is the correct order to use the products in the regimen?**

Ultra Gentle Facial Cleanser, Perfecting Lotion, Eye Corrector Serum and Anti-Aging Cream.

**62 If skin is a little pink after 1 month, is this normal?**

Yes, this is normal. Pink skin is the color of healthy and young skin, as with the skin of a baby. As we age, our skin color takes on a more drab olive or brownish tone.

**63 What happened to my old TrueScience?**

TrueScience has been updated to include the latest science in skincare and enhanced Nrf2 technologies.

**64 Where can I learn more about TrueScience® products?**

More information about TrueScience (and other LifeVantage products, Protandim and Canine Health) can be found at [LifeVantage.com/products](http://LifeVantage.com/products)

**65 Are sample packs available for all the new TS products?**

Sample packs of TrueScience will be available in the US and Japan immediately, and in other countries as demand builds for them.

**66 Are TrueScience products suitable for all skin types?**

TrueScience products are suitable for most skin types.

**70 我可以訂購單獨的產品嗎？**

當然可以。你可以購買TrueScience護膚套裝，也可以獨立訂購每一款產品。

**71 我應該如何選擇適合我的產品呢？**

除非你有特殊醫療或皮膚狀況，否則TrueScience護膚系列產品適用於所有皮膚類型。如果你有醫療或皮膚病方面的考慮，請使用TrueScience護膚產品前諮詢您的醫療保健醫生。

**72 你們的產品中含有對基苯甲酸類嗎？**

所有的TrueScience產品都是沒有對基苯甲酸類成分的。

**73 你有沒有非化學成分的防曬劑在你的產品裏呢？**

沒有，TrueScience護膚系列沒有防曬作用。

**74 我在哪裡可以找到有關特定產品問題的答案？**

欲了解更多產品信息和有需要解答的問題，請發送電子郵件至productquestions@lifevantage.com或致電800-906-174 (HK)。

**75 TrueScience護膚產品在美容程序之前使用安全還是之後使用安全？**

TrueScience護膚產品在使用化妝品之前使用是安全的。但是在使用妝品之後，如果皮膚破損或變紅或高度敏感，LifeVantage建議您諮詢醫療保健醫生。

**76 是TrueScience的香味是什麼成分？**

柚子，柑橘類水果，類似一個原產於東亞的小柚子，是大家所了解和熱愛的舊版TrueScience的香味。

**77 每款TrueScience產品有香味嗎？**

超溫和的潔面乳，膚色修復柔膚水和抗衰老乳液都加入了大家所喜愛的TrueScience香味。眼部修復精華無氣味，適用於柔嫩的眼部肌膚。

**78 為什麼沒有防曬功能？**

TrueScience護膚套裝適用於早上和晚上，以幫助肌膚的天然機制。LifeVantage可能會在將來擴展TrueScience護膚系列。

**79 TrueScience超溫和潔面乳使用後我的皮膚感覺柔軟，滋潤，不緊繃和乾燥。那我的皮膚真的乾淨嗎？**

是的。緊繃和乾燥意味著你已經去除了您的天然脂質保護，這並不意味著你的肌膚是乾淨的。

**80 是什麼原因導致皺紋？**

表皮的下方是真皮，結構蛋白給予皮膚強度和彈性。這些蛋白質大多是由彈性蛋白和其他蛋白質小梁膠原纖維(80%)組成。隨著年齡的增長，膠原量下降，並且兩個膠原蛋白和彈性纖維變得鬆散，更厚，結塊，甚至與其他纖維連接。其結果是脆化和降低皮膚的彈性，導致皮膚鬆弛和皺紋。自由基，電子，分子或原子(化劑)，使這些變化更加危險，生物分子級聯時會因為它們引發改變對，電子從一個分子拉至另一個，從而改變化學結構和生物學功能。自由基是我們的能量代謝的副產物，它們是由環境因素產生的，如空氣污染，吸煙和陽光中的紫外線。新TrueScience產品使用Nrf2的技術來幫助你的皮膚保護自身免受自由基的傷害。

**81 我沒有任何皺紋，那我的皮膚仍然受益於TrueScience護膚產品嗎？如果是，那會是什麼呢？**

任然會幫助你的肌膚。因為它會提前開始幫助你的皮膚看上去一直年輕；同樣的，它會適當地幫助你的身體達到最佳性能。

**82 如果我不使用所有TrueScience產品，會發生什麼呢？**

個別TrueScience護膚產品能有效地幫助你的肌膚對抗老化，並幫助保護皮膚免受自由基損，但他們的目的是協同工作以獲得最佳效果。每個產品針對不同的領域，但卻是互相受益。

**67 Do the TrueScience products have the same name in all markets?**

The product descriptors vary by market in accordance with the regulatory laws. However, the product formulations are identical, as is the brand name, TrueScience.

**68 I have sensitive skin. Can I use TrueScience?**

For those with sensitive skin, test the product(s) on your forearm before using on your face. Apply a small amount to your inner forearm. If no irritation occurs after a few minutes, apply to face as directed.

**69 How do I use TrueScience?**

Use only as directed (refer to the product directions on the individual packaging or the product insert) in the following order: Ultra Gentle Facial Cleanser, Perfecting Lotion, Eye Corrector Serum and Anti-Aging Cream.

**70 Can I order individual products?**

Yes. You can purchase TrueScience as a set or purchase the products individually.

**71 How do I choose the products that are right for me?**

Unless you have a medical or skin condition, TrueScience products are applicable for all skin types. If you have medical or dermatological considerations, please consult your healthcare provider prior to using TrueScience products.

**72 Do your products contain parabens?**

All TrueScience products are paraben free.

**73 Do you have non-chemical sunscreen in your products?**

No. There is no sunscreen in TrueScience.

**74 Where can I find answers to questions regarding a specific product?**

For more product information and answers to your questions, please email [productquestions@lifevantage.com](mailto:productquestions@lifevantage.com) or call 800-906-174.

**75 Are TrueScience products safe to use before and after a cosmetic procedure?**

TrueScience products are safe to use before a cosmetic procedure but after a cosmetic procedure, if the skin is broken or reddened or highly sensitive, LifeVantage recommends consulting with your healthcare provider.

**76 What is the fragrance of the TrueScience?**

Yuzu, a citrus fruit resembling a small grapefruit and originating in East Asia, is the TrueScience fragrance your customers know and love.

**77 Is there fragrance in every TrueScience product?**

The signature TrueScience fragrance your customers love has been included in the Ultra Gentle Facial Cleanser, Perfecting Lotion, and Anti-Aging Cream. The Eye Corrector Serum is unscented for use around the gentle eye area.

**78 Why doesn't the line have a sunscreen?**

The TrueScience regimen is to be used morning and night to assist the skin's natural mechanisms. LifeVantage may expand the TrueScience line in the future.

**79 The TrueScience Ultra Gentle Cleanser leaves my skin feeling soft and moisturized, but not tight and dry. Is my skin really clean?**

Yes. Tight and dry means you've removed your natural lipid protection. It doesn't mean you're clean.

**83 我是否需要/可以卸妝品?**

根據您所使用的化妝品的量, 您可能需要一個額外的卸妝過程。

**84 我應該如何保存TrueScience產品呢?**

TrueScience產品需存在室溫下, 不可長期暴露在陽光直射和極端溫度下。

**85 為什麼LifeVantage改變TrueScience抗衰老面乳液的包裝?**

新TrueScience抗衰老面乳液的包裝採用了和蓋為一體, 所以它的體積不大, 可回收, 並減少使用38%的塑料重量-更好的為您和環保服務。

**86 我可以用其他護膚產品, 同時使用TrueScience護膚套裝嗎?**

當然可以。然而, 防曬霜, 應當在TrueScience護膚套裝之後使用。

**87 LifeVantage有沒有皮膚科的工作人員?**

沒有。但是, TrueScience的開發和研究是與法國的頂級護膚品的研究人員合作開發的, 他們的美容和皮膚護理水平是世界上最權威的。

**88 TrueScience抗衰老乳液的成分?**

Water, Glycerin, Dimethicone, Isopentyl diol, Cetearyl Alcohol, Glyceryl Stearate, Betaine, SD Alcohol 40-B, Butylene Glycol, Olea Europaea (Olive) Fruit Unsaponifiables, Whey Protein, Palmitoyl Oligopeptide, Palmitoyl Tetrapeptide-7, Plantago Lanceolata Leaf Extract, Brassica (Juncea/Oleracea Capitata/Oleracea Italica/Oleracea Botrytis/Oleracea Acephala) Sprout Extract, Carrageenan, Wasabia Japonica Root Extract, Sea Salt, Glycolipids, Soybean Phytosterols, Sodium Hyaluronate, Calcium Hydroxymethionine, 3-Aminopropane Sulfonic Acid, Hydroxyethylcellulose, Phellodendron Amurense Bark Extract, Santalum Album (Sandalwood) Extract, Hordeum Distichon (Barley) Extract, Tocopherol, Tocopheryl Acetate, Bacopa Monnieri (Brahmi), Silybum Marianum (Milk Thistle), Tetrahydrodiferuloylmethane, Tetrahydrodemethoxydiferuloylmethane, Tetrahydrobisdemethoxydiferuloylmethane, Tetrahydropiperine, Aloe Barbadensis Leaf Juice, Panthenyl Triacetate, Sodium Stearoyl Lactylate, Tetrahexyldecyl Ascorbate, Camellia Oleifera Leaf Extract, Pentylene Glycol, Phenoxyethanol, Caprylyl Glycol, Ethylhexylglycerin, Hexylene Glycol, Fragrance, Carbomer, Xanthan Gum, Polysorbate 20, Tetrasodium EDTA.

**89 TrueScience膚色修復柔膚水的成分?**

Water, Glycerin, Bupleurum Falcatum Root Extract, Brassica (Juncea/Oleracea Capitata/Oleracea Italica/Oleracea Botrytis/Oleracea Acephala) Sprout Extract, Xanthan Gum, Xylitylglucoside, Astragalus Membrana-ceus Root Extract, Anhydroxylitol, Bacopa Monnieri (Brahmi) Extract, Silybum Marianum (Milk Thistle) Extract, Curcuma Longa (Turmeric) Root Extract, Piper Nigrum (Pepper) Seed Extract, Camellia Oleifera (Green Tea) Leaf Extract, Atractylodes Macrocephala Root Extract, Wasabia Japonica Root Extract, Xylitol, Isoceteth-20, Ethylhexylglycerin, Phenoxyethanol, Fragrance, Malachite, Tetrasodium Glutamate Diacetate, Sodium Hydroxide, Citric Acid.

**90 TrueScience超溫和潔面乳的成分?**

Water, Sodium Cocoyl Isethionate, Sodium Methyl Cocoyl Taurate, Acrylates Copolymer, Cetearyl Alcohol, Alpha Glucan Oligosaccharide, Xylitylglucoside, Panthenol, Aloe Barbadensis Leaf Juice, Cetareth-20,

### 80 What causes wrinkles?

Beneath the epidermis is the dermis, composed of structural proteins giving skin strength and elasticity. These proteins are mostly collagen fibers (80%) woven into a meshwork with elastin and other proteins. As we age, the amount of collagen declines, and both collagen and elastin fibers become looser, thicker, clumped, and even cross-linked to other fibers. The result is brittle and less elastic skin, leading to sagging and wrinkling. Free radicals, electron-hungry molecules or atoms (oxidants), cause these changes and are especially dangerous because they trigger a cascade of changes to biological molecules when electrons are pulled from one molecule to another, altering chemical structures and biological functions. Free radicals are byproducts of our energy metabolism and they are also generated by environmental influences, like air pollution, smoking, and ultraviolet radiation in sunlight. TrueScience products feature Nrf2 technology to help your skin protect itself from free radical damage.

### 81 I don't have any wrinkles. Can my skin still benefit from TrueScience? If so, how?

Yes, because it's never too early to start helping your skin stay looking young in the same way that it's never too early to eat properly to help your body perform optimally.

### 82 What will happen if I don't use all the TrueScience products?

Individually, TrueScience products are effective in helping your skin fight the visible signs of aging and helping protect skin from free radical damage, but they are designed to work in tandem for optimal results. Each product targets a different trouble spot, and the benefits are additive to one another.

### 83 Do I need to/can I use a make-up remover?

Depending on the amount of makeup you use, you may need an additional makeup remover.

### 84 How should I store the TrueScience products?

TrueScience products should be stored at room temperature, away from long-term exposure to direct sunlight and extreme temperatures.

### 85 Why did LifeVantage change the TrueScience Anti-Aging Cream packaging?

The new TrueScience Anti-Aging Cream packaging incorporates pump and cap into one, so it's less bulky, recyclable, and uses 38% less plastic by weight – better for you and better for the environment.

### 86 Can I use other skincare products while employing the TrueScience regimen?

Yes. However, in the case of sunscreen, it should be applied after the TrueScience regimen.

### 87 Does LifeVantage have a dermatologist on staff?

No. However, TrueScience was developed in collaboration with top skincare researchers and ingredient manufacturers in France, home to some of the world's foremost authorities on beauty and skin care.

### 88 What are the ingredients in TrueScience Anti-Aging Cream?

Water, Glycerin, Dimethicone, Isopentylidol, Cetearyl Alcohol, Glyceryl Stearate, Betaine, SD Alcohol 40-B, Butylene Glycol, Olea Europaea (Olive) Fruit Unsaponifiables, Whey Protein, Palmitoyl Oligopeptide, Palmitoyl Tetrapeptide-7, Plantago Lanceolata Leaf Extract, Brassica (Juncea/Oleracea Capitata/Oleracea Italica/Oleracea Botrytis/Oleracea Acephala) Sprout Extract, Carrageenan, Wasabia Japonica Root Extract, Sea

Bacopa Monnieri (Brahmi) Extract, Silybum Marianum (Milk Thistle) Extract, Curcuma Longa (Turmeric) Root Extract, Piper Nigrum (Pepper) Seed Extract, Camellia Oleifera (Green Tea) Leaf Extract, Algae Extract, Phenyl Trimethicone, Anhydroxylitol, Aminomethyl Propanol, Hydroxypropyl Guar Hydroxypropyltrimonium Chloride, Hydrogenated Lecithin, Xylitol, CaprylylGlycol, Ethylhexylglycerin, HexyleneGlycol, Phenoxyethanol, Dimethicone, Fragrance, Hydroxyacetophenone, Dimethiconol, Tetrasodium Glutamate Diacetate.

### 91 TrueScience眼部修復精華的成分?

Water, Glycerin, Polysorbate 20, Ethylhexyl Palmitate, Albizia Julibrissin Bark Extract, Alpha Glucan Oligosaccharide, Plantago Lanceolata Leaf Extract, Brassica (Juncea/Oleracea Capitata/Oleracea Italica/Oleracea Botrytis/Oleracea Acephala) Sprout Extract, Aloe Barbadosensis Leaf Juice, Algae Extract, Darutoside, Bacopa Monnieri (Brahmi) Extract, Silybum Marianum (Milk Thistle) Extract, Curcuma Longa (Turmeric) Extract, Piper Nigrum (Pepper) Seed Extract, Camellia Oleifera (Green Tea) Leaf Extract, Wasabia Japonica Root Extract, Allantoin, Xanthan Gum, Panthenol, Phenoxyethanol, Carbomer, Caprylyl Glycol, Ethylhexylglycerin, Hexylene Glycol, Tocopheryl Acetate, Citric Acid, Acrylates/C10-30 Alkyl Acrylate Crosspolymer, Tetrasodium Glutamate Diacetate, Sodium Hydroxide.

### 92 TrueScience產品含有轉基因成分?

TrueScience產品是不含有轉基因成分的。

### 93 在整容手術前、後, 使用True-Science產品安全嗎?

LifeVantage建議使用TrueScience前與您的醫療保健醫生諮詢

### 94 可以在磨皮, 面部護理, 化學換膚或打蠟後使用 TrueScience 產品?

LifeVantage建議使用前TrueScience前與您的醫療保健供應商諮詢。

### 95 TrueScience產品的到期日之後會失去效力和有效性?

LifeVantage不建議使用過期的TrueScience產品, 因為我們無法保證安全和質量。

### 96 Nrf2的技術是複雜的天然植物提取物嗎?

是的。除了LifeVantage客戶使用的全球Protandim調配配方(水飛薊的組合, 假馬齒莧, 薑黃, 綠茶和胡椒), 額外還有NRF2成分已被添加, 以提高抵禦環境侵害(即太陽光線, 外部染和二手煙)。他們都是植物提取物。

### 97 這些產品可以與其他護膚品, (如洗面奶)一起使用?

為了達到最佳效果, 我們建議使用套裝一個療程。

### 98 現有版本和原版本的TrueScience有什麼區別?

現有版本的TrueScience運用了加強的Nrf2技術, 並延續了原來的TrueScience名稱。新產品融合了在國際配方Protandim中使用的5種植物[配方, 假馬齒莧, 水飛薊, 薑黃, 綠茶, 黑胡椒, 另外加入了捲心菜(甘藍)和大蕉(車前子)的精華提取物。這些整合的元素幫助保護我們的肌膚免受化應激的傷害。



Salt, Glycolipids, Soybean Phytosterols, Sodium Hyaluronate, Calcium Hydroxymethionine, 3-Aminopropane Sulfonic Acid, Hydroxyethylcellulose, Phellodendron Amurense Bark Extract, Santalum Album (Sandalwood) Extract, Hordeum Distichon (Barley) Extract, Tocopherol, Tocopheryl Acetate, Bacopa Monnieri (Brahmi), Silybum Marianum (Milk Thistle), Tetrahydrodiferuloylmethane, Tetrahydrodemethoxydiferuloylmethane, Tetrahydrobisdemethoxydiferuloylmethane, Tetrahydropiperine, Aloe Barbadensis Leaf Juice, Panthenyl Triacetate, Sodium Stearoyl Lactylate, Tetrahexyldecyl Ascorbate, Camellia Oleifera Leaf Extract, Pentylene Glycol, Phenoxyethanol, Caprylyl Glycol, Ethylhexylglycerin, Hexylene Glycol, Fragrance, Carbomer, Xanthan Gum, Polysorbate 20, Tetrasodium EDTA.

**89 What are the ingredients in TrueScience Perfecting Lotion?**

Water, Glycerin, Bupleurum Falcatum Root Extract, Brassica (Juncea/Oleracea Capitata/Oleracea Italica/Oleracea Botrytis/Oleracea Acephala) Sprout Extract, Xanthan Gum, Xylitylglucoside, Astragalus Membranaceus Root Extract, Anhydroxylitol, Bacopa Monnieri (Brahmi) Extract, Silybum Marianum (Milk Thistle) Extract, Curcuma Longa (Turmeric) Root Extract, Piper Nigrum (Pepper) Seed Extract, Camellia Oleifera (Green Tea) Leaf Extract, Atractylodes Macrocephala Root Extract, Wasabia Japonica Root Extract, Xylitol, Isoceteth-20, Ethylhexylglycerin, Phenoxyethanol, Fragrance, Malachite, Tetrasodium Glutamate Diacetate, Sodium Hydroxide, Citric Acid.

**90 What are the ingredients in TrueScience Cleanser?**

Water, Sodium Cocoyl Isethionate, Sodium Methyl Cocoyl Taurate, Acrylates Copolymer, Cetearyl Alcohol, Alpha Glucan Oligosaccharide, Xylitylglucoside, Panthenol, Aloe Barbadensis Leaf Juice, Cetareth-20, Bacopa Monnieri (Brahmi) Extract, Silybum Marianum (Milk Thistle) Extract, Curcuma Longa (Turmeric) Root Extract, Piper Nigrum (Pepper) Seed Extract, Camellia Oleifera (Green Tea) Leaf Extract, Algae Extract, Phenyl Trimethicone, Anhydroxylitol, Aminomethyl Propanol, Hydroxypropyl Guar Hydroxypropyltrimonium Chloride, Hydrogenated Lecithin, Xylitol, CaprylylGlycol, Ethylhexylglycerin, HexyleneGlycol, Phenoxyethanol, Dimethicone, Fragrance, Hydroxyacetophenone, Dimethiconol, Tetrasodium Glutamate Diacetate.

**91 What are the ingredients in TrueScience Eye Corrector Serum?**

Water, Glycerin, Polysorbate 20, Ethylhexyl Palmitate, Albizzia Julibrissin Bark Extract, Alpha Glucan Oligosaccharide, Plantago Lanceolata Leaf Extract, Brassica (Juncea/Oleracea Capitata/Oleracea Italica/Oleracea Botrytis/Oleracea Acephala) Sprout Extract, Aloe Barbadensis Leaf Juice, Algae Extract, Darutoside, Bacopa Monnieri (Brahmi) Extract, Silybum Marianum (Milk Thistle) Extract, Curcuma Longa (Turmeric) Extract, Piper Nigrum (Pepper) Seed Extract, Camellia Oleifera (Green Tea) Leaf Extract, Wasabia Japonica Root Extract, Allantoin, Xanthan Gum, Panthenol, Phenoxyethanol, Carbomer, Caprylyl Glycol, Ethylhexylglycerin, Hexylene Glycol, Tocopheryl Acetate, Citric Acid, Acrylates/C10-30 Alkyl Acrylate Crosspolymer, Tetrasodium Glutamate Diacetate, Sodium Hydroxide.

**92 Do any of the TrueScience products contain GMO ingredients?**

TrueScience products are GMO free.

**93 Are TrueScience products safe to use before/after cosmetic surgery?**

LifeVantage recommends consulting with your healthcare provider prior to using TrueScience.

**94 Can TrueScience products be used after dermabrasion, facials, chemical peels, or waxing?**

LifeVantage recommends consulting with your healthcare provider prior to using TrueScience.

**95 Do the TrueScience products lose potency and effectiveness after their expiration date?**

LifeVantage does not recommend using TrueScience products after their expiration dates, as we cannot guarantee safety or quality.

**96 Are the Nrf2 technologies are complex of natural plant extracts?**

Yes. In addition to the global Protandim blend that LifeVantage customers are used to (the combination of milk thistle, Bacopa, turmeric, green tea and piperine), additional Nrf2 ingredients have been added to enhance the protection against environmental aggressors (i.e. sun rays, external pollution and second hand smoke). They are all plant extracts.

**97 Can the products be used with other skin care products, (e.g., cleansers)?**

For optimal results, we recommend using as a regimen.

**98 What is the difference between the original TrueScience anti-aging cream and the current one?**

The current TrueScience antiaging cream has enhanced Nrf2 technology. The enhanced Nrf2 technology blend comprises of 5 original ingredients found in global Protandim and in the first cream namely, bacopa, milk thistle, turmeric, green tea and black pepper plus cabbage (brassica) and plantain (Plantago) extracts. This overall combination helps to protect the skin from oxidative stress.

**FOR MORE INFORMATION:**

LifeVantage Corporation | 9785 S. Monroe St. Sandy, UT 84070 USA  
1.800.906.174 | [hk-en.lifevantage.com](http://hk-en.lifevantage.com) | [hk-ch.lifevantage.com](http://hk-ch.lifevantage.com)

*\*As part of an eight week clinical study, participants were asked to complete a self-assessment survey based on their use of the TrueScience products. Individual results may vary.*

*\*在為期八週的臨床試驗中，參與者受邀基於自身對TrueScience產品的使用情況完成了自我評估調查。效果因人而異。*